



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20233
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 2045

SERIAL NUMBER 09/918,091	FILING DATE 07/30/2001 RULE 1.47	CLASS 707	GROUP ART UNIT 2192 3628	ATTORNEY DOCKET NO. P04763US0 CC CENTRAL
-----------------------------	--	--------------	--------------------------------	--

APPLICANTS

Kimberly Ann Pfiffner, Urbandale, IA;
Kelm Brueschke, Clive, IA;
Stacey Allen Frett, Grimes, IA;
Elizabeth Juel Hamer, Colfax, IA;
Andrew Thomas Kreider, Norwalk, IA;
Douglas John Rants, Grimes, IA;
Matthew Weinecke, West Des Moines, IA;
Shelley Lynne Winchel, West Des Moines, IA;
Kurt David Zimmermann, Des Moines, IA;

** CONTINUING DATA *NONE* JL

** FOREIGN APPLICATIONS *NONE* JL

IF REQUIRED, FOREIGN FILING LICENSE GRANTED **

09/03/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY IA	SHEETS DRAWING 7	TOTAL CLAIMS 17	INDEPENDENT CLAIMS 5
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	Initials <i>JL</i>			

ADDRESS

22885

TITLE

Method, system and apparatus for enterprise customer contact management

FILING FEE RECEIVED 1000	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
-----------------------------	---	---